



## 2010 WASTE AND RECYCLING SURVEY



### **Win a Year's Supply of FREE Bag Tags!!**

As we enter the 4<sup>th</sup> year of curbside **garbage and recycling collection**, we want to make sure everything is working as smoothly as possible. So... we **want to hear from YOU!** If you have comments, suggestions or thoughts regarding our curbside collection program and/or how we can go further to **reduce the amount of waste** we landfill, please take a moment to **fill out our survey**. You just might win a year's supply of free bag tags!

Visit [www.twprideaulakes.on.ca](http://www.twprideaulakes.on.ca) after **July 30** and look for the "survey" link. You can also request a copy by mail (call 613-928-2251 x 230) or pick up a copy at the Township office. Surveys **must be received** at the office **by October 1<sup>st</sup>**, 2010.

**Grand prize: 1 year supply of bag tags! Other prizes: composter (2), box of blue bags (10), township hat (5), township travel mug (3).**

Names will be drawn at random at 10:00am on October 6<sup>th</sup>. Winners will be notified by mail and names will be advertised on the website and local newspapers. Prizes have no cash value and are not redeemable for cash or substitutable for any other prize. Employees and immediate family of employees of the Township of Rideau Lakes are not eligible to win.

### **Questions? 613-928-2251 x 230**

What kind of road do you live on?	Prov/ Cnty	Twp	Priv	Isld
If you live on a private road, how easy is it for you to use the curbside program? (1 – very difficult, 4 – very easy)	1	2	3	4
If you live on an island, how easy is it for you to use the collection program? (1 – very difficult, 4 – very easy)	1	2	3	4
<b>Landfill Questions</b>				
How often do you visit the landfill?	Once a wk	Once a mo	Once a yr	Not at all
Have you used the hazardous waste/e-waste days at the landfill?	Yes		No	
If yes, how many times?	1	2	3	4+
If yes, how would you rate the event overall? (1 – disappointed, 4 – very successful)	1	2	3	4
Do you have any comments on the landfill or the hazardous waste/e-waste days?				

<b>Curbside Collection Questions</b>				
Overall, are you satisfied with the curbside collection service? (1 – not at all, 4 – very satisfied)	1	2	3	4
How many times a month do you put bags (either garbage or recycling) out for collection?	1	2	3	4
How many bags (on average) of garbage do you put out a month?	<2	4	6	8
How many bags (on average) of recycling do you put out a month?	<4	5-8	9-12	13+
Does your collection day work for you?	Yes		No	
If no, why not?				
Do you place your garbage out in an animal proof container or just the loose bag?	Container		Bag	
Have you ever called or emailed the office to ask a question or have a problem resolved?	Yes		No	
If yes, was the issue resolved to your satisfaction?	Yes		No	
Has your garbage or recycling ever been missed?	Yes		No	
If yes, how often?	1-2	2-5	6-10	10+
Do you have your garbage and recycling out by 7:00am on the day of collection? (1 – never, 4 – always)	1	2	3	4
Do you know that you can only place a maximum of 2 bags of garbage and 10 bags of recycling at the curbside per week?	Yes		No	
Are you aware that all your recycling must be “clean” before putting it out for collection?	Yes		No	
Do you have any comments on the curbside collection program?				
<b>General Questions</b>				
Do you have a composter at home that you use?	Yes		No	
Do you ever use a burn barrel to burn garbage at home?	Yes		No	
Would you participate in a “Trash to Treasures” Day? (place your used items at the curb for 4 days for others to see and pick up?)	Yes		No	
Is there anything that the Township doesn’t recycle that you would really like to see recycled? If yes, please list.				
What would make it easier for you to recycle at your home?				

What would make it easier for you to compost at home?		
Are you aware that all the garbage you set out at the curb has to travel 200-300 km outside the Township before it reaches a landfill? (which is why it's so important to reduce, re-use, recycle and compost!)	Yes	No
Would you make use of a clothing drop off location?	Yes	No
Do you have any suggestions on how the Township can improve its diversion rate? (the amount we recycle, compost, re-use, etc.)? It can be a simple idea or a detailed proposal. If we put your idea into practice, we'll send you a box of blue bags to help you recycle at home. You can use the back of this page if you need more room.		

If you would like to be entered in our draw, please fill out your name and address below. Your contact information will remain confidential and will not be used for any other purpose aside from being entered in the draw.

Name: \_\_\_\_\_

Mailing Address: \_\_\_\_\_

\_\_\_\_\_

Postal Code: \_\_\_\_\_

**OKAY, YOU'RE ALL DONE!**

*Now you have to get it back to us! You have several options (but make sure you have all three pages!)*...

- (1) Save this document and email it back to us ([michelle@twprideaulakes.on.ca](mailto:michelle@twprideaulakes.on.ca))
- (2) Print and drop off at the Township office
- (3) Print and drop off at the landfill
- (4) Print and fax to 613-928-3097
- (5) Print and send it in the mail! (Must be post-marked by October 1<sup>st</sup>, 2010)

Township of Rideau Lakes  
 Department of Public Works  
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Michael Touw, Manager of Public Works

[www.twprideaulakes.on.ca](http://www.twprideaulakes.on.ca)