

MUNICIPALITY
Municipal Performance Measurement Program • 2008 RESULTS

Questions about MPMP results should be addressed to:

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Related documents and links

Local Government

CONTACT PERSON

1.1 GENERAL GOVERNMENT – EFFICIENCY			
	2008	2007	
	10.4%	10.7%	
Efficiency Measure Operating costs for governance and corporate management as a percentage of total municipal operating costs.			
Objective Efficient municipal government.			
Notes & Key Factors for Understanding Results			
The formula for the local government measure was changed in 2007. SLC 91 0205 13 Financial Information Return.			

Fire Services

CONTACT PERSON

2.1 FIRE SERVICES – EFFICIENCY

	2008	2007	2006	2005	
	\$.31	\$.38	\$.35	\$.50	

Efficiency Measure

Operating costs for fire services per \$1,000 of assessment.

Objective

Efficient fire services.

Notes & Key Factors for Understanding Results

Formulas for all efficiency measures were changed in 2005 to improve the definition of operating costs.
SLC 91 1102 13 Financial Information Return.

Police Services

CONTACT PERSON

3.1 POLICE SERVICES – EFFICIENCY

	2008	2007	2006	2005	
	\$153.67	\$153.91	\$139.05	\$168.05	

Efficiency Measure

Operating costs for police services per person.

Objective

Efficient police services.

Notes & Key Factors for Understanding Results

Formulas for all efficiency measures were changed in 2005 to improve the definition of operating costs.
SLC 91 1203 13 Financial Information Return.

MUNICIPALITY
Municipal Performance Measurement Program • 2008 RESULTS

3.2 VIOLENT CRIME RATE - EFFECTIVENESS					
	2008	2007	2006	2005	2004
	6.5	6.8	6.4	5.5	n/a

Effectiveness Measure

Violent crime rate per 1,000 persons.

Objective

Safe communities.

Notes & Key Factors for Understanding Results

SLC 92 1258 07 Financial Information Return.

3.3 PROPERTY CRIME RATE - EFFECTIVENESS					
	2008	2007	2006	2005	2004
	20.7	21.8	20.1	14.5	n/a

Effectiveness Measure

Property crime rate per 1,000 persons.

Objective

Safe communities.

Notes & Key Factors for Understanding Results

SLC 92 1259 07 Financial Information Return.

3.4 TOTAL CRIME RATE - EFFECTIVENESS					
	2008	2007	2006	2005	2004
	31.6	31.3	30.6	30.6	n/a

Effectiveness Measure

Total crime rate per 1,000 persons (Criminal Code offences, excluding traffic).

Objective

Safe Communities.

Notes & Key Factors for Understanding Results

SLC 92 1263 07 Financial Information Return.

MUNICIPALITY
Municipal Performance Measurement Program • 2008 RESULTS

3.5 YOUTH CRIME RATE - EFFECTIVENESS					
	2008	2007	2006	2005	
	1.3	2.2	.8	1.1	
<p>Effectiveness Measure Youth crime rate per 1,000 youths.</p> <p>Objective Safe Communities.</p>					
<p>Notes & Key Factors for Understanding Results</p>					
<p>The formula for youth crime was changed in 2005 to include youths who receive pre-charge resolutions such as warnings and cautions. SLC 92 1265 07 Financial Information Return.</p>					

Roads

CONTACT PERSON

4.1 PAVED ROADS – EFFICIENCY					
	2008	2007	2006	2005	
	n/a	n/a	n/a	n/a	
<p>Efficiency Measure Operating costs for paved (hard top) roads per lane kilometre.</p> <p>Objective Efficient maintenance of paved roads.</p>					
<p>Notes & Key Factors for Understanding Results</p>					
<p>Formulas for all efficiency measures were changed in 2005 to improve the definition of operating costs. SLC 91 2107 13 Financial Information Return.</p>					

MUNICIPALITY
Municipal Performance Measurement Program • 2008 RESULTS

8.5 BREAKS IN WATER MAINS - EFFECTIVENESS					
	2008	2007	2006	2005	2004
	n/a	n/a	n/a	n/a	n/a
<p>Effectiveness Measure Number of water main breaks per 100 kilometres of water distribution pipe in a year.</p> <p>Objective Improve system reliability.</p>					
<p>Notes & Key Factors for Understanding Results</p>					
<p>SLC 92 3356 07 Financial Information Return.</p>					

Solid Waste Management (Garbage)

CONTACT PERSON

9.1 GARBAGE COLLECTION – EFFICIENCY					
	2008	2007	2006	2005	
	\$147.38	n/a	n/a	n/a	
<p>Efficiency Measure Operating costs for garbage collection per household.</p> <p>Objective Efficient municipal garbage collection services.</p>					
<p>Notes & Key Factors for Understanding Results</p>					
<p>Formulas for all efficiency measures were changed in 2005 to improve the definition of operating costs. SLC 91 3403 13 Financial Information Return.</p>					

MUNICIPALITY
Municipal Performance Measurement Program • 2008 RESULTS

9.2 GARBAGE DISPOSAL – EFFICIENCY					
	2008	2007	2006	2005	
	\$64.36	n/a	n/a	n/a	

Efficiency Measure

Operating costs for garbage disposal per household.

Objective

Efficient municipal garbage disposal services.

Notes & Key Factors for Understanding Results

Formulas for all efficiency measures were changed in 2005 to improve the definition of operating costs.
SLC 91 3503 13 Financial Information Return.

9.3 SOLID WASTE DIVERSION (RECYCLING) – EFFICIENCY					
	2008	2007	2006	2005	
	\$15.62	n/a	n/a	n/a	

Efficiency Measure

Operating costs for solid waste diversion (recycling) per household.

Objective

Efficient municipal solid waste diversion (recycling) services.

Notes & Key Factors for Understanding Results

Formulas for all efficiency measures were changed in 2005 to improve the definition of operating costs.
SLC 91 3604 13 Financial Information Return.

MUNICIPALITY

Municipal Performance Measurement Program • 2008 RESULTS

9.4 SOLID WASTE MANAGEMENT (INTEGRATED SYSTEM) – EFFICIENCY					
	2008	2007	2006	2005	
	\$227.36	n/a	n/a	n/a	

Efficiency Measure

Average operating costs for solid waste management (collection, disposal and diversion) per household.

Objective

Efficient municipal solid waste management (Integrated System).

Notes & Key Factors for Understanding Results

Formulas for all efficiency measures were changed in 2005 to improve the definition of operating costs.
SLC 91 3605 13 Financial Information Return.

9.5 COMPLAINTS — COLLECTION OF GARBAGE AND RECYCLED MATERIALS EFFECTIVENESS					
	2008	2007	2006	2005	2004
	1300	n/a	n/a	n/a	n/a

Effectiveness Measure

Number of complaints received in a year concerning the collection of garbage and recycled materials per 1,000 households.

Objective

Improved garbage collection of garbage and recycled materials.

Notes & Key Factors for Understanding Results

SLC 92 3452 07 Financial Information Return.

MUNICIPALITY
Municipal Performance Measurement Program • 2008 RESULTS

**9.6 NUMBER OF MUNICIPAL SOLID WASTE MANAGEMENT FACILITIES
EFFECTIVENESS**

	2008	2007	2006	2005	2004
	2	3	3	3	4

Effectiveness Measure

Total number of solid waste management facilities owned by the municipality with a Ministry of Environment Certificate of Approval.

Objective

Context for solid waste management facility compliance measure.

Notes & Key Factors for Understanding Results

SLC 92 3552 07 Financial Information Return.

MUNICIPALITY
Municipal Performance Measurement Program • 2008 RESULTS

9.7 FACILITY COMPLIANCE - EFFECTIVENESS

Effectiveness Measure

Number of days per year when a Ministry of Environment compliance order for remediation concerning an air or groundwater standard was in effect for a municipally owned solid waste management facility, by facility.

Objective

Municipal solid waste services do not have an adverse impact on environment.

Facility Name	Days 2008	Days 2007	Days 2006	Days 2005	Days 2004
Portland Landfill	0				
NC / Westport Landfill	0				
<i>Please delete un-used rows</i>					

Notes & Key Factors for Understanding Performance

Facility Name: SLC 92 3553 03 to SLC 92 3560 03
 Days: SLC 92 3553 07 to SLC 92 3560 07
 List facilities in the order they appear in the 2008 FIR.

Parks and Recreation

CONTACT PERSON

10.1 PARKS – EFFICIENCY

	2008	2007	2006	2005	
	n/a	n/a	n/a	n/a	

Efficiency Measure

Operating costs for parks per person.

Objective

Efficient operation of parks.

Notes & Key Factors for Understanding Results

Formulas for all efficiency measures were changed in 2005 to improve the definition of operating costs.
SLC 91 7102 13 Financial Information Return.

10.2 RECREATION PROGRAMS – EFFICIENCY

	2008	2007	2006	2005	
	\$26.28	n/a	n/a	n/a	

Efficiency Measure

Operating costs for recreation programs per person.

Objective

Efficient operation of recreation programs.

Notes & Key Factors for Understanding Results

Formulas for all efficiency measures were changed in 2005 to improve the definition of operating costs.
This measure is based on total population, not the population participating in recreation programs.
SLC 91 7202 13 Financial Information Return.

Libraries

CONTACT PERSON

11.1 LIBRARY COSTS PER PERSON – EFFICIENCY

	2008	2007	2006	2005	
	\$38.76	n/a	n/a	n/a	

Efficiency Measure

Operating costs for library services per person.

Objective

Efficient library services.

Notes & Key Factors for Understanding Results

Formulas for all efficiency measures were changed in 2005 to improve the definition of operating costs.
SLC 91 7403 13 Financial Information Return.

11.2 LIBRARY COSTS PER USE – EFFICIENCY

	2008	2007	2006	2005	
	\$2.32	n/a	n/a	n/a	

Efficiency Measure

Operating costs for library services per use.

Objective

Efficient library services.

Notes & Key Factors for Understanding Results

Formulas for all efficiency measures were changed in 2005 to improve the definition of operating costs.
SLC 91 7404 13 Financial Information Return.

MUNICIPALITY
Municipal Performance Measurement Program • 2008 RESULTS

11.3 LIBRARY USES - EFFECTIVENESS					
	2008	2007	2006	2005	2004
	16.7	n/a	n/a	n/a	n/a

Effectiveness Measure

Library uses per person.

Objective

Increased use of library services.

Notes & Key Factors for Understanding Results

SLC 92 7460 07 Financial Information Return.

11.4 ELECTRONIC LIBRARY USES - EFFECTIVENESS					
	2008	2007	2006	2005	2004
	2%	n/a	n/a	n/a	n/a

Effectiveness Measure

Electronic library uses as a percentage of total library uses.

Objective

Better information on library usage.

Notes & Key Factors for Understanding Results

SLC 92 7461 07 Financial Information Return.

11.5 NON-ELECTRONIC LIBRARY USES - EFFECTIVENESS					
	2008	2007	2006	2005	2004
	98%	n/a	n/a	n/a	n/a

Effectiveness Measure

Non-electronic library uses as a percentage of total library uses.

Objective

Better information on library usage.

Notes & Key Factors for Understanding Results

SLC 92 7462 07 Financial Information Return.

MUNICIPALITY
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